

**\*\*\*\*\* IMPORTANT NOTICE \*\*\*\*\***

In our recent email to you dated September 25, 2008, we told you of fact that Michigan Bridge Inspection System (MBIS) would be shutdown on October 7, 2008 for upgrading of the software and that the Field Application, on laptops that go to the field, had to be removed to capture the new software.

**THIS HAS BEEN POSTPONED.**

Critical errors have been found that prevent the release at this time. The fixes to address these errors cannot be developed and implemented before the previously established upgrade date. We recognize that this comes at a very difficult time of the year for many of you trying to get the inspections done before winter hits and we sincerely apologize for the interruption to your work. This came to MBIS Administration at very short notice and we are told that the release has major impact to many applications.

**IF YOU HAVE ALREADY REMOVED THE FIELD APPLICATION**

If you have completed the instructions in the previous email and removed the Field Application from your laptop, you will need to re-install this application. It is not difficult and all of you using the field application have done this successfully before. It takes a few minutes depending on your internet connection speed, but your computer should be primed with the correct version of Java. The process is explained below.

- Go to MBIS online(web) application.
- Add the bridges to the download list (or confirm there is at least one is on the list).
- Then click on the link which says "Download/Start Field Application".

This will start the process of installing Java (required software) and MBIS Field Application on to your laptop. Once the Field Application is installed successfully, you can start the Field Application and download the bridges to your laptop.

Note:

1>You need to have administrator privileges to install Java and MBIS Field Application to your laptop.

2>You also need to disable pop-up blockers on your laptop.

**IF YOU HAVE NOT REMOVED THE FIELD APPLICATION**

There is no need to delete/remove the Field Application and you can continue to work as usual.

If you still have some bridges in the download list, you can start the Field Application and download them to the laptop.

If there are no bridges in the download list, you can go to MBIS online(web) application and add them as usual.

Computers and software have added immensely to our effectiveness and productively, but there are times when they can be incredibly frustrating. Unfortunately, this is one of those times. We deeply regret the imposition this causes. MBIS Administration is committed to keeping these faux pas to a minimum and mitigating their impact as much as possible.

We will inform you, with as much lead time as we can, when the application is ready for upgrade.

If you have any difficulties, please contact Richard M. Smith (517) 322-5715

MBIS Administration